



American Boat Builders & Repairers Association

Proudly Serving Boat Building, Refit, Repair, & Service Businesses



AGENDA

Marine Service Manager Certification Virtual Course

Date/Time	Session Topic	Instructor
Wednesday, November 2 1:00 pm-4:00 pm ET	Opening/Welcome/Student Introductions & Course Expectations	Mark Amaral Lighthouse Consulting Group
Thursday, November 3 1:00 pm-4:00 pm ET	Effective Leadership/Professional Development	Tim Shields Hinckley Yachts
Wednesday, November 9 1:00 pm-4:00 pm ET	Environmental, Health & Safety	Kellie Crete Gowrie Group
Thursday, November 10 1:00 pm-4:00 pm ET	Human Resource Management	Shirley Adams Adams & Assoc.
Wednesday, November 16 1:00 pm-4:00 pm ET	Financial Management, Profits & Job Estimating	John Fitzgerald Saunders Yachtworks
Thursday, November 17 1:00 pm-4:00 pm ET	Maritime Law	Dennis Nixon University of Rhode Island
Wednesday, November 30 1:00 pm-4:00 pm ET	Marketing	Nichole Jacques Rhumblin Communications
Thursday, December 1 1:00-4:00 pm ET	Virtual Marina Tours CMSM Application Process	Mark Amaral Lighthouse Consulting Group

Note: There will be no class the week of 11/21 due to the U.S. Thanksgiving holiday.

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